

Holly Stiel's **Service Moments!**

Keep your service spirit alive with these little insights from world renowned service expert Holly Stiel

Acknowledgement

I was invited to be the featured speaker at the annual awards ceremony of Gadabout Salons in Tucson, Arizona. Although I had been hired to be the inspirational speaker; it was I who was inspired by this amazing company and the way they acknowledge their employees.

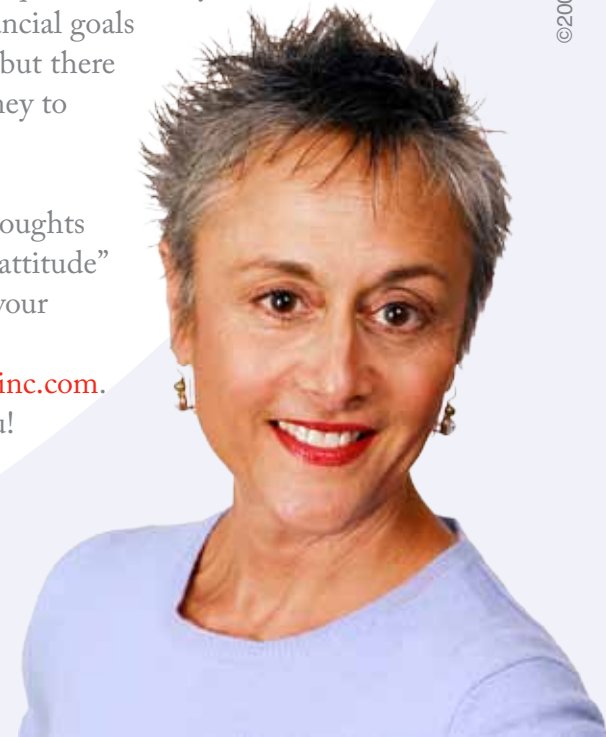
This was literally a red carpet event: from the attire, to red-carpeted stage, to the speeches. There was such an outpouring of emotion from the honorees, that even I was in tears, and I didn't even know them.

The awards themselves were beautiful sculptures designed by a local Tucson artist. Each award was

unique, created to represent a different theme, and the array of awards was staggering. In addition to the requisite financial goal awards; there was the Prism Award for the person who is open-minded and can see the whole picture, the Footprint Award for those who blaze a trail for others to follow, the Mentor Award for those who guide others, Team Player, Community Service, and the Courage Award to the colleague who had survived a hard time.

This extraordinary event reminded me of how important it is for management to acknowledge their team for all of the unique talents they bring to the business. Financial goals are important in business, but there is so much more than money to celebrate.

If you have examples or thoughts about the importance of "attitude" in your work, please send your comments and stories to holly@thankyouverymuchinc.com. We'd love to hear from you!



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