

# Holly Stiel's **Service Moments!**

Keep your service spirit alive with these little insights from world renowned service expert Holly Stiel

*It is the Thought That Counts!  
Expressions of love in plastic last forever*



A Service Moment subscriber recently celebrated her 50th birthday and was vacationing at Playa Del Carmen to honor the milestone. Her husband wanted to make sure that her special day was perfect from the moment she woke up.

As a surprise for the birthday morning, he asked a young busboy if it would be possible for him to deliver flowers to their room at 7am. At the stroke of 7, there was a knock on the door and it was the beaming busboy holding the bouquet of flowers that he had purchased in town. Not only did he appear with the flowers, he did it on his day off. He even added a heart with an “I love you” written on it. The most touching and memorable part however was the fact that the roses were plastic. All the better to have the message of love never wilt.

Happy Valentines Day!

If you have examples or thoughts about the importance of “attitude” in your work, please send your comments and stories to [holly@thankyouverymuchinc.com](mailto:holly@thankyouverymuchinc.com).

We'd love to hear from you!

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