

HOLLY STIEL BIO *(brief)*

Holly Stiel is a trailblazing service philosopher who innovated a method of training based on her 17 years as a world-class concierge. Her clients include: Disney, Nordstrom, AVEDA, American Express, VisaSignature card, Hilton and Hyatt hotels. Stiel's 30 years of service experience have been parlayed into three books and three award-winning instructional DVDs. With her team at StielMedia she custom-designs corporate training programs for your company.